



Innovations
Public Charter School

Complaint - Conflict Resolution Policy

Date Originally Adopted: 4/5/10
Revisions: 11/05/13

Any and all complaints, situations or statements regarding IPCS must be submitted in writing with desired outcome / possible solution to the Governing Board Chair or Vice Chair. All written statements must be received 10 days prior to any regularly scheduled governing board meeting and such complaints will be placed on the agenda. All letters will be read and discussed in closed session to protect the confidentiality of the person or persons involved. A written letter in response to said complaint will be drafted and approved by the GSB Members within 30 days of review.